	Level 1	Level 2
Service evaluation and quality	E3a Participates in service evaluation, audits and quality improvement activities. With support understands and complies with	E3b Participates and contributes to service evaluation, audits and quality improvement activities.
improvement Acts to continually improve the quality of service provided	research governance, ethics, and protocols. May carry out routine research activities under the guidance of more experienced staff and disseminate findings.	Identifies where practice is ineffective or inefficient and with support seeks to identify the issues and solutions.
		Uses data from different relevant sources to evaluate their practice and seeks to improve. Applies research governance, ethics and
		protocols and can undertake more complex research using data collection and analysis.
		With support can disseminate research findings.