

	Level 1	Level 2
Information and resource development Develop resources to support service delivery	<p>F2a Maintains knowledge of information and resources available to support service users.</p> <p>Signposts and enables access to information and resources in liaison with their supervising staff and team colleagues.</p> <p>Maintains complete, clear, accurate and timely records.</p>	<p>F2b. Can identify, signpost service-users to and contributes to the development of basic information and resources to support service delivery.</p> <p>Can find and appraise external resources to ensure they are fit for purpose.</p> <p>Can support service users access appropriate resources to assist their care plan including referring to other services where appropriate.</p> <p>Is aware of the variable quality of sources of information about food and service users' access:</p> <ul style="list-style-type: none"> • Is aware of the key components in developing 'good' information: Involve users in creating information • Create accurate and evidence-based health information • Communicate information clearly • Ensure it has impact and relevance